

HARLINGEN DENTAL CARE
DENNIS W. STOLL, D.D.S.
822 E. Harrison
Harlingen, Texas 78550
(956)428-4398

24 Hour Cancellation & "No Show" Fee Policy

We understand that sometimes a patient is unable to make a scheduled appointment due to unforeseen circumstances. However, we require patients to cancel appointments within 24 hours of a scheduled visit. **Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care.**

When appointments are missed, our talented staff sits idle, as does Dr. Stoll. We cannot run a successful practice by continually allowing missed appointments. . Therefore, Dennis W. Stoll, DDS, Inc., dba Harlingen Dental Care reserves the right to charge a fee ranging from **\$50.00-\$300 which is based on the length of the procedure** for all missed appointments ("no shows") and appointments which, absent a compelling reason, are not cancelled with a 24-hour advance notice.

"No Show" fees will be billed to the patient. This fee is not covered by insurance, and must be paid prior to your next appointment

Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients.

By signing below, you acknowledge that you have received this notice and understand this policy.

Printed Name

Signature

Date